

150 years PHILADELPHIA ZOO

Celebrate America's First Zoo

Roars and Snores Overnights At-A-Glance and Packing List

A basic guide to what you'll need to know and bring to enjoy your Overnight experience.

Please distribute to all participants in your group.

ON THE DAY OF YOUR OVERNIGHT

- Make sure your group has dinner **BEFORE** they arrive (there will not be time for eating once your group arrives and checks-in). You may bring food and eat in the parking lot before check-in. Make sure your group has dinner **BEFORE** they arrive.
- Please arrive between 6:30 and 7:00pm for check-in at the Shelly Administration Building (gate near Tiger parking lot)..
- Carpooling is required. (**Limit of one car per every 4 participants**)
- If you need to get in touch with Roars and Snores overnight staff on the day of your program, please call the Overnights and Scouts Hotline at 215-243-5322 or email overnightsandscouts@phillyzoo.org.

Packing list (What to Bring)

- Sleeping gear (sleeping bag or bedding, foam pad, pillow)
PLEASE DO NOT BRING ANY AIR MATTRESS LARGER THAN TWIN SIZE (we will ask you to deflate and put away any air mattress larger than twin size).
- Basic toiletries (toothbrush, toothpaste, wash cloth, soap, comb, etc.) - *please pack in a carrying bag*
- Money for souvenirs at the Zoo souvenir shop (optional)
- Change of Clothing (optional)
- Cameras (optional)
- Glow sticks (optional)
- Flashlight (optional). Due to animal sensitivity, **guests are not allowed to carry flashlights outside**, but they may be used inside.
- Water bottle (optional). (**No juice or soda please**)

- Remember that you will need to transport your belongings between the parking lot and the building. Pack accordingly.
- Overnight access to vehicles is limited to emergency needs only!
- Label all gear with your name and group name.

Be advised that outside activities take place in any weather: Please dress accordingly.

WHAT NOT TO BRING!!!

Battery operated games or radios

Gum or food, juice, soda

Air Mattresses larger than twin size: This policy is necessary to ensure we have adequate space for all our guests to sleep comfortably. We cannot make adjustments for those wishing to sleep more than one person on the air mattress.

All Roars and Snores Overnights WILL PROVIDE...

- Educational activities, crafts, games
- Hikes through the Zoo in the evening and morning
- Animal encounter visit
- Zoo Patches for all children
- Interactive Presentation
- Free admission to the Zoo on the day following your program
- Continental breakfast (cereal, milk, Danish, juice)
- Evening snack (cookies, chips or pretzels, juice)
- Unlimited coffee and tea for adults
- Playtime
- Free parking

FIRST AID AND SECURITY

Please be aware of any medical needs your group may have. Zoo personnel are trained in basic first aid but can only administer external treatment. An emergency medical unit is available to the Zoo within minutes of a phone call. Security personnel are on duty at the Zoo at all times.



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PHILADELPHIA ZOO
Celebrate America's First Zoo

Scout Badge, Themed, Custom, and Family Overnights General Itinerary

Please note that we do not provide a specific itinerary. Activities and times are subject to change depending on the needs of the program. This document provides an overview of what your guests may expect in a typical overnight program at the zoo.

6:30-7:00pm: Check in and Registration

7:00-8:00pm: Program introductions, rules and preliminary activities. Roars and Snores Overnight staff will gather leaders during this time to review overnight policies and emergency protocols.

8:00-9:30pm: Evening hikes and animal experiences begin! You are in for an exciting night at the zoo! During this time you may: hike around the zoo, visit animals, get the inside scoop, and chat with zoo staff! Activities may vary depending on your program and time of year.

9:30-10:00pm: We gather together for a late night snack and a chance to kick back and relax for a bit. Don't get too comfortable though, there's more fun to be had!

10:00-11:00pm: More activities such as: game, craft ...

11:00-11:30pm: Time to get ready for bed

11:30-midnight: Lights out!

7:30-8:30: Wake up, pack, load gear into vehicles, and eat breakfast! **Help clean-up sleeping area!**

8:30-8:45: Morning Hikes Begin. Here is your chance to see the zoo "wake up". We may see animals, zookeepers in exhibits, food deliveries or even our Zoo on Wheels crews heading out for the day.

9:30-10:00 Your program wraps up.

All overnight guests are invited to enjoy the zoo for the entire day *following their overnight program*. Gear may not be stored in the zoo during your daytime visit and zoo staff is not responsible for lost or stolen items.

If you are bringing a bus, please let us know **BEFORE** you arrive for your overnight program. Please let Roars and Snores Overnight staff know what time your bus is arriving so that they may coordinate your departure.

If you have guests that must leave early from the program, we suggest 11:00pm (after the program wraps up for the evening) or before the morning hikes begin at 8:30am. We ask that guests do not plan on leaving before 7:00am. Please alert Roars and Snores Overnight staff upon arrival if you have guests leaving early.



150 years PHILADELPHIA ZOO Celebrate America's First Zoo

Roars and Snores at the Philadelphia Zoo
Scout Badge, Themed, Custom, and Family Overnights

Frequently Asked Questions

Section 1: Preparing for your Zoo Trip

Parking and carpooling policy: Carpooling is required. There is a limit of one car per every four participants. There are a limited number of spaces available, plus it is more environmentally friendly. Group leaders are required to submit a drivers list for each group. Guests who have concerns or questions about this policy should be referred to the education department.

Overnight guests must park in the Zoo's Tiger Parking Lot. It is the lot that is closest to the Zoo entrance, by the Shelly Administration Building, and it is gated overnight. There is not adequate parking in the neighborhood, so this is not an option for additional cars.

Where will we be sleeping? You will be sleeping on a flat, tiled floor. A mattress pad or air mattress is recommended. However, due to space and public safety regulations, all **air mattresses must be no larger than twin size** (regardless of how many people will be sharing the air mattress). Guests that bring air mattresses larger than this will be asked to deflate them. There are no exceptions to the policy.

You might be sleeping in one of our classrooms and they can get a little chilly during the night. Be sure to pack a long-sleeved shirt or sweatshirt in case you get cold.

What should I pack? Please refer to the "At-a-glance" packing list. Our best bit of advice is to ***KEEP IT LIGHT***. We suggest no more than one backpack and sleeping bag for each participant.

How far do we have to carry our gear? You will need to carry your gear across the Zoo to your sleeping location and back to the parking area in the morning. It is approximately a 10-minute walk.

Should I bring ...

- *A flashlight?* Due to animal sensitivity, **Zoo guests are not permitted to carry flashlights outdoors**, but they may be used inside.
- *A camera?* Similarly, we **do not permit outdoor flash photography after dark**, but photos may be taken inside. Although we do not sell batteries during the program, the Zoo shop carries camera supplies and will be open with the Zoo at 9:30am.
- *Glow sticks?* Glow sticks are permitted but not encouraged, since they cannot be recycled.
- *A cell phone?* We ask that cell phones be used away from ongoing activities.
- *Other electronics?* Other electronic equipment is **not** permitted as it causes distractions to children and other guests. Overnight staff and the Philadelphia Zoo cannot take any responsibility for items that are lost or stolen during this program.

What time does the program start? Check-in begins at 6:30 pm. Due to other programs happening in the Zoo, we cannot permit access prior to that. The program will begin around 7pm, once all groups have arrived. Please plan on arriving by 7pm at the latest.

Arriving late: We must start on time, in order to pack as much fun as possible into one night! If you know in advance that you will have latecomers in your group, please contact us to make arrangements. An overnight staff member has to meet all guests at the gate, so latecomers may experience a slight delay in admission; they will be asked to join the program in progress.

What time does the program end? The program ends between 9:30 and 10:00am the following morning with the conclusion of your guided morning tour. Your group is invited to re-enter the Zoo through the main gates with your orange wristband and enjoy the Zoo until the end of the business day (with free parking!).

Leaving early: Guests are permitted to leave the program early. Guests who cannot stay for the entire program are encouraged to leave after the evening activities wrap up around 11:30pm or before the morning hikes begin at 8:30am. Please alert overnight staff upon arrival so that they may make arrangements. Guests may not walk in the Zoo unless accompanied by a Zoo staff member.

Section 2: What can we expect during the program?

What is the itinerary? Due to the nature of working with animals and the Zoo setting we don't provide a detailed itinerary. Changes are often made last-minute to accommodate for weather issues, animals and to help things run more smoothly for guests. All overnight programs include games, craft activities and a night hike through the Zoo. Themed Overnights, Scout Badge overnights, and Custom Overnights include a behind the scenes peak at one of our teaching collection areas. The evening is active and guests should plan on a lot of walking outside. Adults are encouraged to be actively involved in all activities. Please see the "general itinerary" for a sample schedule.

What about bad weather? We sleep inside so bad weather is rarely an issue. While we may adjust activities for poor weather conditions, we hike the Zoo all year. We do not hike when there is lightning. Dress in layers and prepare for poor weather. Even if hikes are cut short or modified to accommodate poor weather, some activities necessitate walking from one building to another outside. If the Zoo is closed for bad weather on the day of your program, we will reschedule your program at no additional cost to your group. In the event of questionable weather on the day of your program, we will contact your group as soon as possible to make arrangements.

How many animals will I see? This is one of our toughest questions. We have scheduled opportunities for animal encounters including a visit to an animal house, a hike targeting exhibits where we are most likely to see animals, and a visit from education animals.

When it comes to the outside exhibits, there are a lot of variables. We do not have an overnight keeper staff at the Zoo and many animals go inside at night for their own comfort and safety. Some animals have the option of staying out or going inside their individual shelters for the same reason. Your expert guide will search out as many animals as possible. Groups that remain quiet tend to see more animals. In the morning you will experience the Zoo "waking up" on a guided morning tour.

Section 3: FOOD

Plan on eating dinner before arriving to the program. There is not adequate time or space to eat dinner after arriving at the Zoo. **We do not allow outside food at overnights** (unless it is for people with allergies – see below)

If you do arrive early and need a place to eat, the closest restaurants to the Zoo are located on City Ave. (depending on traffic, about 20 minutes from the Zoo but much longer during rush hour). Directions: From the Zoo Tiger lot, make a right onto 34th Street, left onto Fairmount, left onto 33rd and right to get back on 34th St. Make a left onto Girard and take 76W to exit #339 onto Rte 1 South/City Ave. If you make a left onto Monument Ave. you will find Target, Chipotle, Potbelly, California Pizza Kitchen, Pei Wei Diner. If you continue on City Ave., you will find Taco Bell, Subway, Saladworks, Boston Market, Chili's and others.

We provide a light evening snack (cookies, chips or pretzels, and juice), and a continental breakfast (cereal, milk, Danish, juice, and coffee/tea for adults) the following morning. Food choices may vary depending on our caterer and availability. You may bring water bottles but no juice, please.

Lunch the day after the program may be purchased at any of the Zoo's concessions. Food options vary from burgers and hotdogs to cold wraps and salads or pizza. Food options may be limited during winter and lighter attendance days. If your group is interested in purchasing boxed lunches for the following day, please contact the education department at 215-243-5322.

Someone in my group has a food allergy... We make every effort to ensure that our snacks and breakfast do not contain nuts or nut products. However, if you have a child with severe allergies we suggest that you bring a snack and breakfast item in a sealed lunch box or food container. Please give this to the Roars and Snores Overnight Staff upon arrival and they can store it for you until snack and breakfast time. We have a small refrigerator.

Section 4: Special Needs

If you know in advance that you will have special needs during our event – physical, dietary, medical, etc., please have your group coordinator contact us, and we will work with you to accommodate your needs.

Is the program wheelchair accessible? YES! All areas that we are visiting in the Zoo are wheelchair accessible. The main entrance for Overnights is not wheelchair accessible; an overnight staff member will need to assist you through a different entry that is wheelchair accessible. **Please let us know if you are bringing a wheelchair.** If you need to borrow a manual wheelchair for the evening, please contact us in advance so that we may make arrangements ahead of time.

The night hike is hilly in some spots: let the Roars and Snores Overnight Staff person know if you have concerns regarding hiking the Zoo at night.

Are there electrical outlets? Yes! There are a limited number of outlets near sleeping locations for breathing apparatus, etc. Please let Roars and Snores Overnight Staff know upon arrival if you will need a sleeping spot near an electrical outlet.

Is there first aid onsite? Zoo public safety officers are trained in basic first aid and are available 24 hours a day. In the event of an emergency, please contact Roars and Snores Overnight Staff who can call in public safety. The Zoo is located within minutes of several hospitals for advanced medical treatment.

Are there nursing stations in the Zoo? While we do not have an official nursing station, we can provide a private location if you need one. Please let Roars and Snores Overnight Staff know upon arrival so that they can make proper arrangements.

Smoking: There is a nonsmoking policy Zoo-wide. Smoking is **not allowed** at any time on Zoo grounds. Questions about this policy should be directed to the Roars and Snores Overnight Staff.

Section 5: Miscellaneous

Can I get a refund if my child is sick and can not attend the overnight? Unfortunately, we can not grant refunds if you or your child is not able to attend the overnight. We apologize but we have this policy in place because our overnight programs can fill up quickly. In extenuating circumstances, you can call the Manager of Overnights and Scouts, at 215-243-5322.

Where can I purchase souvenirs? Log onto our website at www.phillyzoo.org to pre-order Night Flight merchandise (click the tab *Shop at the Zoo* and search Night Flight). You may also purchase Night Flight merchandise at the main shop, located near the North (main) Gate of the Zoo after your morning hike. These items will not be available during the evening program.

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We hope this packet has answered most of the questions you may have about our program. If you have any further questions or concerns, please feel free to contact us via email at overnightsandscouts@phillyzoo.org or call us at (215) 243 – 5322. We look forward to seeing your group here and hope you'll find the evening as enjoyable as we do.

See you soon!!!

Roars and Snores Overnight Staff



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Roars and Snores 2009 Driver List

We require carpooling for all overnight guests. This is more environmentally friendly, plus there is limited parking space available. **Each group is allotted one (1) car per every four (4) guests.** If you are bringing larger vehicles, you may use some of those spaces as “credits” to cover guests that are unable to carpool. Parking will be at no charge for the evening, as well as the following day.

How big is your carbon footprint? Your group may offset their zoo trip through optional donations to help plant trees. See our Footprints flier (included).

Leaders: Fill in this form with names of all drivers. **If there are drivers who will be dropping off only, include their names and indicate that they will not be staying. This information is very important and without it your group may experience significant delays at the gate. Thanks in advance for your cooperation.**

Group Name: _____ On-Site Group Leader: _____

Date of Event: _____ Total # of Drivers: _____

	Name of Driver	Driver contact phone #	Make/Model of Vehicle	# of Passengers
1				
2				
3				
4				
5				
6				
7				
8				
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10				
11				
12				
13				
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This information must be received one (1) week prior to your event and can be returned by any of the following methods:

E-MAIL (preferred): overnightsandscouts@phillyzoo.org

MAIL: Philadelphia Zoo / c/o Roars and Snores Overnights / 3400 W. Girard Ave. / Philadelphia PA 19104

FAX: (215) 243- 5602



PHILADELPHIA ZOO
Foot Prints

Footprints™ is an integrated approach to addressing global climate change that is built on the strength of the Philadelphia Zoo's award-winning conservation programs and our expertise in education.

From greening our own operations to developing carbon offset projects to engaging corporations, schools, and individuals in efforts to protect and provide wildlife habitat; *Footprints* offers ways to mitigate climate change, provides opportunities to act and helps to ensure a healthy future for our planet.

Interested in Offsetting your Carbon Footprint?

It is simple to contribute! Simply fill out the form below and mail back to the zoo with an enclosed check
OR call our Group Sales Department at 215-243-5235 to pay by credit card. Please do not send cash.

Leaders: Please fill out this section and return with enclosed donation check.

\$2 per passenger vehicle
\$15 per high occupancy vehicle
\$25 per school bus

For more information about Footprints, log onto www.phillyzoo.org.

Group Name/Number:	Contact Phone:	Contact Email address:	Check number and amount _____ (please do not send cash)
Total number of passenger vehicles=_____	* \$2 (carbon offset per car)	(=)	\$ _____ total cost for passenger vehicles)
Total number of high occupancy vehicles=_____	* \$15 (carbon offset per high occupancy vehicle)	(=)	\$ _____ (total cost of offset for high occupancy vehicles)
Total number of school buses =_____	* \$25 (carbon offset per schoolbus)	(=)	\$ _____ (total cost of offset for school buses)
3		Total	\$ _____ (Total amt of carbon offset donation)

Mail this form with enclosed check to :

Roars and Snores Overnights / Atten: Footprints Carbon Offset / Philadelphia Zoo / 3400 W. Girard Ave. / Philadelphia, PA 19104

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Driving Directions

FROM THE BEN FRANKLIN BRIDGE / I-95 SOUTH / 76 WEST

1. From **I-95 SOUTH** or the **BEN FRANKLIN BRIDGE**, follow the signs to the **VINE STREET EXPRESSWAY (676 WEST)**
2. Take the **VINE STREET EXPRESSWAY (676W)** to the last exit, **SCHUYLKILL EXPRESSWAY (76W)**.
3. Take the **SCHUYLKILL EXPRESSWAY** to the first off-ramp, the **GIRARD AVENUE / PHILADELPHIA ZOO** exit.

The zoo will be on your left, but you cannot turn left legally, so you have to turn around.

4. From the exit ramp, go **right** onto **34th STREET**. Then, at the first light go **right** onto **GIRARD AVENUE**. Continue over the bridge.
5. Take the first right onto **SEDGELY AVE**.
Caution: You are looking for the **first right** after the bridge – there might be **no** visible signage
6. At the **2nd** stop sign, make a **sharp left** onto **POPLAR DR** – again, there may be no visible sign
7. Turn **left** back onto **GIRARD AVENUE** and return over the bridge.
8. Turn **left** at the light to go Southbound on **34TH STREET**. The Zoo will be on your right.
The 34th Street parking lot (Tiger Lot) is the first lot on your right, just past the Channel 6 Zoo balloon.

FROM THE WALT WHITMAN BRIDGE / I-95 NORTH / 76 WEST

1. From **I-95 NORTH** or the **WALT WHITMAN BRIDGE**, follow the signs to the **SCHUYLKILL EXPRESSWAY (76 WEST)**.
2. Follow the **SCHUYLKILL EXPRESSWAY**, and take the **GIRARD AVE/PHILADELPHIA ZOO** exit.

The zoo will be on your left, but you cannot turn left legally, so you have to turn around.

3. From the exit ramp, go **right** onto **34th STREET**. Then, at the first light go **right** onto **GIRARD AVENUE**. Continue over the bridge.
4. Take the first right onto **SEDGELY AVE**.
Caution: You are looking for the **first right** after the bridge – there might be **no** visible signage
5. At the **2nd** stop sign, make a **sharp left** onto **POPLAR DR** – again, there may be no visible sign
6. Turn **left** back onto **GIRARD AVENUE** and return over the bridge.
7. Turn **left** at the light to go Southbound on **34TH STREET**. The Zoo will be on your right.
The 34th Street parking lot (Tiger Lot) is the first lot on your right, just past the Channel 6 Zoo balloon.

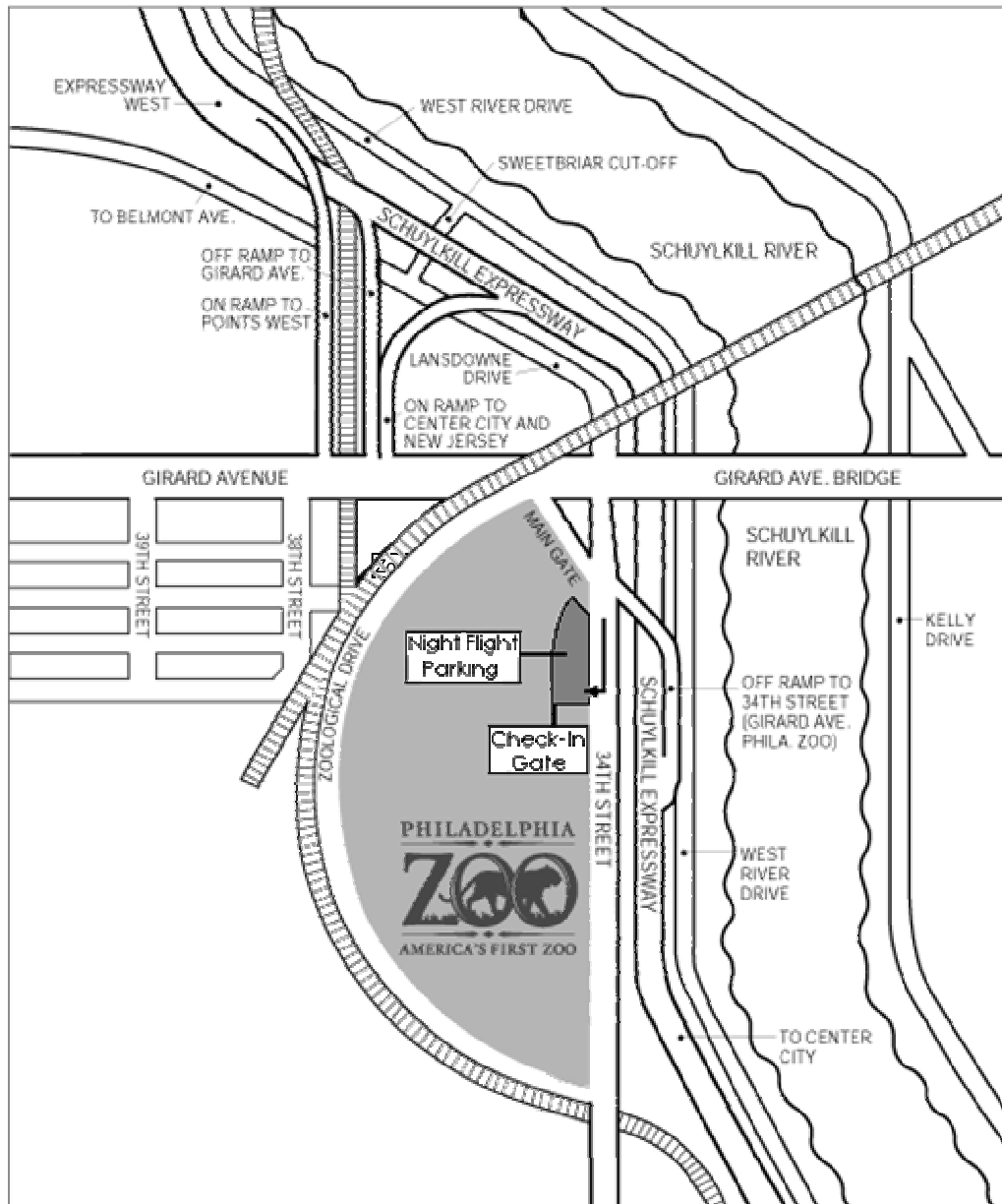
FROM THE PENNSYLVANIA TURNPIKE / 76 East

1. Follow the **PENNSYLVANIA TURNPIKE** and exit at **VALLEY FORGE EXIT #24**
2. Follow the signs to the **SCHUYLKILL EXPRESSWAY (76E.)**
3. Take the **GIRARD AVENUE/PHILADELPHIA ZOO** exit.
4. Turn **left** from exit ramp to **first light (34th Street)**.
5. Turn **right** onto **34TH STREET**. The Zoo is on your immediate right.

The 34th Street parking lot (Tiger Lot) is the first lot on your right, just past the Channel 6 Zoo balloon.



Roars and Snores Overnight Parking



Upon arrival at the Zoo, Roars and Snores overnight guests park in the Tiger Parking Lot (34th street parking lot, next to the Zooballoon). Enter the Zoo through the iron gate at the end of the lot opposite to the Zooballoon. This is near the Shelly Administration Building.

Roars and Snores overnight staff will be in the area to begin check in at 6:30pm. Please note that the zoo closes at 5:00pm and we are unable to admit your group to the Zoo before 6:30pm.

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Roars and Snores Overnights

Code of Conduct

ALL Guests of any age MUST be chaperoned in the Zoo at all times. Please contact the Roars and Snores Overnight captain if a member of your group needs to leave for any reason. Roars and Snores Overnights guests who do not comply with this policy will be asked to leave for the evening.

Adult chaperones are responsible for their behavior and the behavior of children participating in the program. In the event that guests are found violating rules of the program or creating an unsafe environment for humans or animals, they will be asked to leave for the evening.

Night Flight is an alcohol and drug free event. Roars and Snores Overnight guests who are found to be drinking or in the possession of alcohol or drugs will be asked to leave the Zoo.

The Zoo is a non-smoking facility. This is for the health and safety of humans and animals. Cigarette smoking can also create a fire hazard, which we must avoid. Roars and Snores Overnight guests who are found to be smoking will be asked to leave the Zoo.

To be completed by all adult chaperones:

I _____ am serving as a chaperone for
please print your name

_____ led by _____
name of group on-site group leader

I have read and understand the above code of conduct.

please sign

date

